1.02 Factors that affect communication
Factors that affect communication

1.02 Understand effective communication
Factors that affect communication

Influences

- Prejudices
- Feelings
  Discuss how feelings influence communication
Factors that affect communication

Influences

Prejudices
Feelings influence communication

Frustrations
Emotions
Discuss how emotions influence communication
Factors that affect communication

Influences

Prejudices
Feelings influence communication

Frustrations
Emotions influence communication

Life Experiences
Discuss how life experiences influence communication
Common Interests
Barriers to Communication

Barriers make it difficult to:
• send a clear message
• understand message being sent
• provide appropriate feedback
Barriers to Communication
Factors that Effect Communication: Barriers

Barriers to Communication

- Personal
- Attitudes
- Emotions
- Labeling
- Preconceptions
- Prejudices
- Resistance to change

1.02 Understand effective communication
Factors that Effect Communication: Barriers

**Personal Barriers**
- Attitudes
- Emotions
- Labeling
- Preconceptions
- Prejudices
- Resistance to change

**Physical Barriers**
- Cognitive impairment
- Physical challenges
- Sensory impairment
- Speech impairment
Factors that Effect Communication: Barriers

- **Personal**: Attitudes, Emotions, Labeling, Preconceptions, Prejudices, Resistance to change
- **Physical**: Cognitive impairment, Physical challenges, Sensory impairment, Speech impairment
- **Cultural**: Language differences, Health practices and beliefs, Religions

1.02 Understand effective communication
Factors that Effect Communication: Barriers

Barriers to Communication

- **Personal**
  - Attitudes
  - Emotions
  - Labeling
  - Preconceptions
  - Prejudices
  - Resistance to change

- **Physical**
  - Cognitive impairment
  - Physical challenges
  - Sensory Impairment
  - Speech impairment

- **Cultural**
  - Language differences
  - Health practices and beliefs
  - Religions

- **Environmental**
  - Activity level
  - Comfort level
  - Noise
  - Physical arrangement
  - Time