



Iredell - Statesville Schools

Model for Aligned, Effective and Efficient Operations

Performance Measures

Service & Support Focus

1. Based on customer requirements what services need to be provided?
2. How will our team provide these services?
3. How will our team know if these services have been provided?
4. How will our team know if services are provided in an effective and efficient manner?
5. What will our team do if services are not provided in an effective and efficient manner?

Customer
Requirements
and Satisfaction

Collaborative
Teams

Mission, Vision, and Values; Data-Driven Decision-Making;
PDSA; Aligned Strategic Plans