

How Our Students Benefit From This Technology

The **I**nnovative **M**ethods for **P**ersonalizing **A**cademics, **C**omplemented by **T**echnology (**IMPACT**) Project is a bold and innovative initiative to improve the academic performance and success for students within the Iredell-Statesville Schools. The primary funding of the IMPACT project is through an investment of \$20 million dollars from a federal Race-to-the-Top District (RttT-D) grant.

The IMPACT project enables the district to implement an innovative blended learning initiative that includes a one-to-one technology component for middle and high school students. Through the grant initiative, the district will utilize high-quality effective educators, digital content, and blended learning to provide a customized and personalized learning experience for all students. We believe teachers' use of real-time feedback and data to individualize instruction for students through a combination of digital instruction and a differentiated classroom learning environment will help improve student academic success. The IMPACT initiative will also help students become college and career ready.

Over a 4-year implementation period, the district will revolutionize and transform classrooms into engaging, student-focused, learning centers.

Technical Support Information

During School Hours:

Check with your school for specific details concerning the school's technical support process during school hours.

After School Hours:

You may contact Apple Support for Education: **800-800-2775**

The laptop is a MacBook Air 11-inch. You must provide the serial number of the Iredell-Statesville Schools' MacBook Air to verify coverage.

Use the following URL to learn how to find the serial number of MacBook Air laptop:
<https://support.apple.com/kb/HT1941>

Additional Information:

MacBook Air Support

<http://www.apple.com/support/macbookair/>

MacBook Air Quick Start Guide:

<https://goo.gl/8oz5dD>

IMPACT Parent Resources:

<http://www.iss.k12.nc.us/Page/50196>

IMPACT Project Information:

<http://www.iss.k12.nc.us/domain/4536>



MacBook Air Laptop Care & Use Information

Laptop Protection:

- All laptops must be properly stored and used in accordance with district guidelines and the Responsible Use Policy
- Each student will be provided a district backpack or sleeve for storing and transporting the laptop
- The district backpack/sleeve must be used for transporting and storing the laptop
- Keep the laptop secured at all times
- Use both backpack shoulder straps when carrying the laptop; use the additional chest strap to keep the backpack shoulder straps in place
- Do not overpack the backpack
- Pack the laptop last in the backpack and remove the laptop first from the backpack
- Do not store or leave the backpack on the floor where someone may step on it

Laptop Care:

- Do not leave the laptop plugged-in during electrical storms, power surges, or power outages
- Do not eat or drink while using the laptop, or have food or drinks in close proximity to the laptop
- Avoid liquid damage to the laptop by keeping it away from all liquid sources, including pools, bathtubs, washbasins, and shower stalls
- Do not stack objects on top of the laptop
- Do not carry the laptop with the display/screen open.
- Do not carry the laptop by the display/screen.
- Do not place the laptop on the floor or on sitting areas such as couches or chairs

- Do not leave the laptop near table or desk edges
- Do not close the laptop display/screen with objects on the keyboard as it may cause damage to the screen and/or laptop
- Do not operate the laptop on a pillow, blanket, or other soft material that may restrict airflow. Place the laptop on a stable work surface that will allow proper airflow under and around the laptop
- Do not leave the laptop power on inside the laptop bag for more than 30 minutes
- Do not leave the laptop outdoors
- Do not put stickers, adhesive items, or skins on laptops, backpacks, or sleeves
- Do not allow anyone who is not an I-SS employee to repair the laptop
- Do not remove serial numbers or any tags placed on laptops or backpacks
- Do not allow pets or small children near the laptop
- To clean the laptop screen, shut down the laptop and disconnect the power cord. Use a lint-free, microfiber cloth to wipe the screen. Do not use unapproved chemical wipes or other chemicals to clean the laptop screen or the computer

Laptop Security:

- Do not share usernames or passwords with anyone, except for parents/guardians and school personnel, who should have access to your current username or password at all times
- Do not leave the laptop, power adapter, power cord, or backpack/sleeve unattended
- Do not loan the laptop, power adapter, power cord, or backpack/sleeve to anyone

- Do not leave the laptop, power adapter, power cord, or backpack/sleeve in a car overnight
- Do not leave the laptop in vehicles when they are not occupied (athletic events, shopping centers, etc.)
- Off-campus laptop theft or loss **requires a police report** to be obtained within **24 hours** of the theft or loss
- On-campus laptop theft or loss **must** be reported to the principal immediately

Proper Use:

- Students are to arrive at school each day with the laptop fully charged
- Students must follow all policies and procedures for the use of the laptop
- Violation of policy or procedures may result in the loss of use of the laptop, disciplinary action, and/or other consequences
- Students are to use the laptop for academic projects and approved school-related use
- Students are responsible for all non-approved or improper use that takes place on his/her assigned laptop

The laptop, power adapter, power cord, and backpack/sleeve are the property of Iredell-Statesville Schools. Iredell-Statesville Schools reserves the right to assign damage or replacement costs for these items.

